

Quality Policy

Bürkle GmbH

1. Vision and Corporate Focus

Bürkle GmbH is a specialist company engaged in the development, manufacture and distribution of samplers, sampling systems and accessories, filling equipment, drum and submersible pumps for corrosive and hazardous liquids, as well as laboratory equipment and apparatus made from plastic.

Our aim is to offer our customers reliable, high-quality and practical solutions for laboratories, industry and science, and to sustainably develop our market position through quality, innovation and responsible business practices. Our quality policy supports the strategic direction of our company and provides the framework for defining, evaluating and further developing our quality objectives.

2. Customer focus

Customer satisfaction is at the heart of everything we do.

We aim to be a preferred and reliable partner for our customers. To this end, we offer high-quality, reliable and cost-effective products, as well as bespoke solutions tailored to specific requirements and applications.

We identify and take into account the relevant needs and expectations of our customers and other interested parties. Agreed customer requirements, as well as applicable legal, regulatory and other binding requirements, are reliably met.

Through high product quality, expert advice, reliable processes and the continuous improvement of our services, we aim to secure the trust and long-term satisfaction of our customers.

3. Leadership and a culture of quality

Senior management is responsible for the effectiveness and continuous improvement of the quality management system and ensures that its requirements are integrated into business processes.

We promote a culture of quality in practice, in which quality, a sense of responsibility and continuous improvement are seen as a shared responsibility.

An open and cooperative corporate culture, mutual respect, integrity, reliability and ethical conduct form the basis of our day-to-day actions and decisions.

Senior management creates the necessary framework to enable employees to take responsibility, identify opportunities for improvement and actively contribute to achieving our quality objectives.

4. Staff and expertise

Our staff are a key foundation for the long-term success of our company.

Through targeted training, further education and knowledge transfer, we continuously develop the necessary skills. We encourage personal responsibility, commitment, creativity and a focus on quality at all levels of the company.

Through the quality of their work and by acting responsibly, every employee contributes to the effectiveness of our management system and to the company's success.

We attach great importance to safe and healthy working conditions, mutual trust, respectful cooperation, personal involvement and an open and fair working environment.

5. Corporate responsibility, risks and opportunities

The company's management ensures that the quality management system achieves its intended results and that the necessary resources and framework conditions are in place.

Risks are systematically assessed and managed appropriately. Opportunities for improvement, innovation and further development of our products, processes and the company itself are systematically identified and actively utilised.

The effectiveness of the measures derived from this is regularly assessed. Changes to processes, products and our management system are planned, assessed and implemented in a controlled manner.

We are committed to complying with all legal, regulatory, contractual and other binding requirements relevant to our activities.

We make decisions responsibly, transparently and in accordance with our principles of quality, integrity and ethical conduct.

6. Products and processes

Our products meet high standards of quality, safety, reliability and functionality tailored to their intended use.

When developing and manufacturing our products, we pay particular attention to their intended use, suitable materials, durability, ease of maintenance and relevant hygiene requirements.

Our processes are planned, controlled and monitored. By using appropriate key performance indicators and assessments, we lay the foundations for reliable decision-making and targeted improvements.

We utilise innovation and technological advancement wherever they make a sustainable contribution to quality, process reliability, productivity and customer benefit.

7. Continuous improvement

Continuous improvement is an integral part of our corporate culture.

We continually review and improve the effectiveness of our quality management system, as well as our operational processes and products.

We regard deviations and errors as an opportunity to systematically analyse their causes, implement appropriate corrective actions and prevent their recurrence as far as possible.

Through our continuous improvement process (CIP), the active involvement of our staff, and the use of insights gained from customer feedback, process data, audits and other relevant information, we are constantly advancing quality, productivity and innovation.

8. Profitability and sustainable business success

For us, quality and cost-effectiveness are not mutually exclusive.

We design our processes to be effective, efficient and resource-conscious, and strive to achieve a balance between high quality, customer benefit, cost-effectiveness and sustainable business development.

Stable and well-managed processes, together with the responsible use of our resources, help to ensure the competitiveness and long-term success of Bürkle GmbH.

9. Environment and social responsibility

We are mindful of our responsibility towards the environment and society. We take relevant environmental and sustainability considerations into account in our operational decisions and strive to use materials, energy and other resources responsibly and efficiently.

Relevant climate-related factors, as well as the resulting requirements and expectations of interested parties, are taken into account within the context of our business.

We aim to reduce our environmental impact as far as possible, use resources responsibly and, through our actions, contribute to sustainable economic and social development.

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Bad Bellingen, 11 September 2026

A handwritten signature in blue ink, appearing to read "M. Saint-Denis".

Martin Saint-Denis, Managing Director